



ILLINOIS COMMERCE COMMISSION

(File this application via e-docket, or if unable to do so, file one original verified application with the Chief Clerk.) Docket No. CHIEF CLERKIS OFFICE ICC Office Use Only
Please provide the appropriate information in the () areas in the heading below.
Quick Tel, Inc. Application for a certificate of interexchange authority : to operate as a reseller of telecommunications : services throughout the State of Illinois.
APPLICATION FOR CERTIFICATE TO BECOME A TELECOMMUNICATIONS CARRIER (Use additional sheets as necessary.)
GENERAL 3
1. Applicant's Name(including d/b/a, if any) FEIN # 31-1753429
Quick Tel, Inc.
Address: Street 3822 Ironwood Place City Landover State/Zip Maryland, 20785
2. Authority Requested: (Mark all that apply)13-403 Facilities Based Interexchange
_x13-404 Resale of Local and/or Interexchange
13-405 Facilities Based Local
3. Request for waivers/variances: In applications for local exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance.

__x_Part 710 Uniform System of Accounts for Telecommunications Carriers

Deposits, Termination of Service and Issuance of Telephone

Directories for Local Exchange Telecommunications Carriers in the

__x_Part 735 Procedures Governing the Establishment of Credit, Billing,

State of Illinois

Section 735.180 Directories

___Other

please complete the following: INTEREXCHANGE, NOT APPLICABLE (a) the Standard Questions for Applicants Seeking Local Exchange Service Authority Appendix A of this document (b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority foun Appendix B of this document; (c) the Financial Questions for Applicants Seeking Local Exchange Service Authority Appendix C of this document; and (d) if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Authority found in Appendix D of this document. 5. In what area of the state does the Applicant propose to provide service? Statewide 6. Please attach a sheet designating contact persons to work with Staff on the following: a) issues related to processing this application b) consumer issues c) customer complaint resolution d) technical and service quality issues e) "tariff" and pricing issues f) 9-1-1 issues g) security/law enforcement Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) teleph number, (v) facsimile number, and (vi) e-mail address. See Attachment A. 7. Please check type of organization? Individual Partnership Date corporation Partnership Other (Specify) 8. Submit a copy of articles of incorporation and a copy of certificate of authority to transfounces in Illinois. See Attachment B. 9. List jurisdictions in which Applicant is offering service(s). None 10. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service of certification revoked or suspended in any jurisdiction in this or another name?		
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VES (Plassa provida datails) Y NO		Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?
1Bb (Ficase provide details) _A No		YES (Please provide details)X NO

11. Have there been any complaints or judgments levied against the Applicant in any other jurisdiction?
YESXNO
If YES, describe fully.
12. Has Applicant provided service under any other name?
YESXNO
If YES, please list.
13. Will the Applicant keep its books and records in Illinois?XNO If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested. Pursuant to Adm Code Part 250, Applicant hereby respectfully requests permission to keep its books and records in the State of Maryland at its principal place of business. Applicant will make such records available to the Commission upon request, and will reimburse the Commission for any necessary expenses to review such information.
MANAGERIAL
14. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms. See Attachment C.
15. List officers of Applicant.
Sam Bell President Bradley Hoch Secretary
16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? YESX NO
If YES, list entity.
17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)
Applicant will bill on a monthly basis. Applicant's bills will include call detail information, and separate line items for all services and charges, including any monthly recurring charges, onetime charges, taxes or surcharges. No billing will be done for prepaid calling card services.

the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)
Service, billing and repair complaints can be reached through a toll-free number. If the customer is not satisfied with the complaint resolution, customer will be advised it can contact the Illinois Commerce Commission for resolution.
19. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing?x_YESNO
20. What telephone number(s) would a customer use to contact your company?
(800) 550-5321
21. Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?
X YES NO
22. Please describe applicant's procedures to prevent slamming and cramming of customers?
For presubscribed service, the company will attempt to obtain a written letter of agency prior to implementing a carrier change and prior to commencing service. The company will clearly explain all applicable charges and will only bill for disclosed charges. The company's primary business will be calling cards which does not require carrier changes.
23. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 730, 735, 755, 756, 757, 770, and 772?
YES X NO (If no, please provide an explanation.) NOT APPLICABLE, INTEREXCHANGE SERVICE ONLY
24. Is Applicant aware that it must file tariffs prior to providing service in Illinois?
XYES NO
FINANCIAL

18. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process,

25. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service. See Attachment D.

TECHY	NICAL	.a	. A pigna		The second secon		-1	into anather
26. Doe	s Applicant utiliz	e its own eq	uipment and/or f	acilities?	YES	X_NO		
_	please list the faci esses the necessar						Applica	ınt
	hich facility provi	, ,		olicant intend to	use?			
27. Plea	se describe the na distance service,	ature of serv	ice to be provide			internet,	debit	cards,
	t cards and long ong and calling car		. •		ıg, 800/8	88 toll-fre	e inbo	und
28. Will	technical personn	iel be availal	ble at all times to	assist customer	s with s	ervice pro	blems	?
	X_YES1	NO						

29.	If Applicant intends to provide payphone service, will the equipment utilized comply with FCC
	requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June
	11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator
	dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability
	to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message
	explaining the telephone's general operations, dialing instructions for emergency assistance,
	payphone owner's name, method of reporting service problems and method of receiving credit for
	faulty calls? YESNO NOT APPLICABLE
	- 11
	$\frac{1}{9}$
	Sam Bell
	President

VERIFICATION

This application shall be verified under oath.

OATH
State of Maryland)
County of Prince George's)ss
Sam Bell makes oath and says that he/she is President (Insert here the name of affiant) (Insert the official title of the affiant)
of Quick Tel, Inc. (Insert here the exact legal title or name of the Applicant)
that he/she has examined the foregoing application and that to the best of his/her knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.
Sam Bell President
Subscribed and sworn to before me, a Notary Public/ (Title of person authorized to administer oaths)
in the State and County above named, this 21st day of March 2001.
(Signature of person authorized to administer oath)
SHERRY T. WHITE Notary Public State of Maryland My Commission Expires 9 / 23/09

List of Attachments

- \mathbf{A}
- Designated Contact Persons Certificate of Incorporation and Certificate of Authority Management & Technical Information В
- \mathbf{C}
- Financial Information D